

Company Overview



- ➤ Tada is a service marketplace aiming to deliver superior customer experiences to hair salon/beauty parlor customers by integrating all hair salons and beauty parlors. Ta-Da is also a social network for Style, Fashion and health.
- ➤ Founded by Dheeraj Mohan MBA (UK), CeFA (UK)
- >Customers can access the website and can make online booking of the services they need, from the store of their choice



Mission & Vision



Vision - "To deliver happiness to our customers "

Mission Statement- "To Deliver superior customer experience to 1,00,000 customers every month by providing time bound online appointments at hair salons, beauty parlors over the next 6 months.



The Team



Dheeraj Mohan -Founder

Roles -Overall Strategy & Execution , Marketing , Business Development, T & D , Customer Experience, Product Development

Background-Founder of TopGear Management Consultants [Digital Marketing, Consulting, Customer Experience, T & D Programs] & My VR- VR/AR Company.

Education & Experience - MBA (UK), CeFA (UK), Worked in London Financial Services Industry, Held Management Profiles, MBA from London Metropolitan University, CeFA from London Institute of Banking & Finance, London, B Tech from Govt Engineering College, Calicut

Linkedin Profile-https://www.linkedin.com/in/dheerajmohan/

Strengths

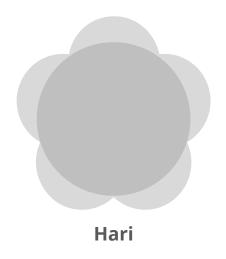
90%	Marketing-Digital & Direct			
75%	Business Strategy & Process Development			
80%	T & D , Customer Experience			
70%	Product Development & Technology			



The Team



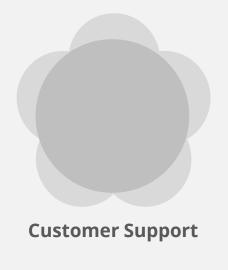








Marketing-TopGear Team







The Problems



Long Waiting times

Long waiting times at most hair salon/beauty parlor to avail services. Some customers take appointment by phone. Some just wait. Waiting times vary from 20-60 minutes- Primary Research Data



Looking to find a good specialist

Some customers are looking for a better hair/beauty specialist and are unable to find them.

<u>Primary Research Data</u>



Unable to choose Hair/Beauty Styles

Some customers cant choose the best hair style available to them due to lack of information/images



Conclusion



The Solution-www.tadaindia.com

Single integrated marketplace for all the hair salons/beauty parlors

01

Search & Select- 3 steps

Step 1- Search & Select the Hair Salon/Beauty Parlor of your choice.

Step 2- Choose Services, Appointment Time & Date

Step 3- Pay Online or Cash at Store

02

Review System

Customers can choose them by checking the review rating of stores

03

Images of Hair/Beauty Styles

Customers can also choose the styles of their choice by means of pictures/descriptions uploaded by stores







Value-\$4-5Bn usb

Growing at 20% a year

85% market belongs to unorganised players



Average Salon Spending

India: \$1.5= 102Rs

US: \$230

China: \$10.3

Malaysia: \$30.2

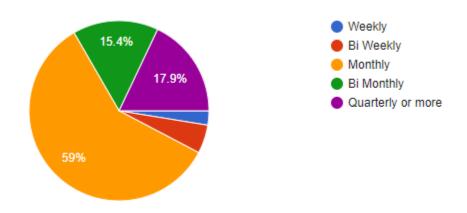
Global Average: \$15

	India1	India2	India3
Working	~31m	~29m	~460m
members	6% of workforce	5.5% of workforce	88% of workforce
Total	~23m	~22m	~235m
households			
Total HH	~110m	~104m	~1126m
population			
Per capita	~\$8,800	~\$3,000	\$1,200
income			
GDP of	\$1,000 bn / \$1 tn	\$300 bn	\$1,300 bn / \$1.3 tn
segment			

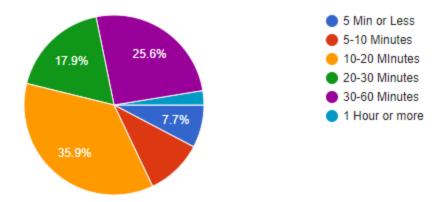


Customer Opinion- Research Data

How often do you visit a Hair Salon or Beauty Parlor



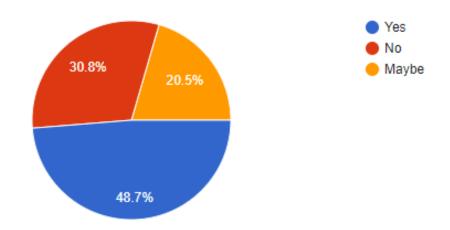
So far, What was your longest waiting time ever to be attended by a salon/beauty specialist?



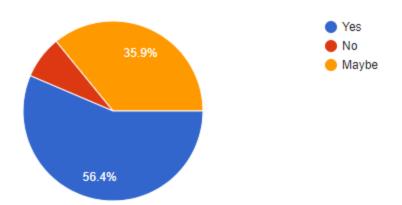


Customer Opinion- Research Data

Are you currently looking for a better hair salon/beauty specialist/service in your area?



Would you be willing to make online appointments to meet your salon/Beauty specialist, so that there are no waiting times at the salon/beauty parlor premises.





Product Overview

The Marketplace- Tada



